

House rules



Dear Guests,

Welcome to Szilva Ház – a place where time slows down.

Our aim is to ensure that your stay is peaceful, comfortable and undisturbed. The following guidelines are intended to help us preserve this calm atmosphere for all our guests. If there is anything we can do to make your stay more comfortable, please feel free to contact us: Réka Csépanyi – +36 30 195 0221 (24-hour availability)

Check-in, check-out:

- Check-in: from 2:00 pm, Check-out: until 10:00 am
- Self check-in is available via key safe; the access code will be sent before arrival.
- The house may only be used by the number of guests agreed upon in advance.

Payment and cancellation

- Payment can be made via bank transfer. Your reservation becomes final upon receipt of a 50% deposit.
- The remaining amount and the local tourist tax are due 7 days prior to arrival.
- Free cancellation is available up to 7 days before arrival.
- In case of cancellation within 7 days of arrival or no-show, the full accommodation fee will be charged.
- Tourist tax: 600 HUF/person/night (for guests over 18 years of age).

Parking:

- Complimentary parking is available in our enclosed courtyard.

Smoking:

- Smoking is strictly prohibited inside the building.
- All rooms and common areas are equipped with smoke detectors.
- Smoking is permitted only in designated outdoor areas. Please use the ashtrays provided.
- Smoking inside the building or triggering the fire alarm without cause will result in a financial penalty.

Fire safety:

- Please comply with all fire safety regulations at all times.
- Use of the fireplaces is not permitted.

Waste disposal:

- Please dispose of household waste in the bins provided in the rooms and kitchen.
- Selective waste should be placed in the designated container in the courtyard.

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Rooms and furnishings:

- We kindly ask you to use all furnishings as intended.
- Textiles and equipment may not be removed from the rooms.
- In the event of damage caused by negligence or intent, the responsible guest will be required to cover the cost. A written report will be prepared in such cases.

Equipment available upon request

- Hairdryer, clothes iron, baby cot, baby bath and high chair are available upon request.

Dining:

- The house features a fully equipped kitchen suitable for cooking.
- Meals may be enjoyed in the kitchen, dining area or on the terrace.

Housekeeping:

- The accommodation is prepared and cleaned prior to arrival.
- For stays shorter than one week, cleaning takes place after departure.
- For stays longer than one week, we provide complimentary weekly cleaning including fresh bed linen and towels. Daily housekeeping is available upon request for an additional fee: 5.000 HUF/room/occasion (including linen and towel change).
- Upon request, basic cleaning supplies are available in the cabinet located at the entrance.

Pets:

- Pets are welcome upon prior agreement for an additional fee of 6.000 HUF/night.
- Owners are financially responsible for any damage caused by their pet.

Peace and quiet:

- Our apartment house is located in a quiet residential area.
- We kindly ask you to respect the peace and privacy of other guests and neighbors.
- Particular attention to quiet behavior is requested between 10:00 pm and 8:00 am.

WIFI:

- network: 2012SZ
- password: 20120901

*We wish you a relaxing and rejuvenating stay at Szilva Ház -
a place where time slows down.*